

Northwest Arkansas Regional CSU Policies and Procedures For Law Enforcement

- Law Enforcement Officer will contact the CSU intake line at **479.316.7100**.
- CSU personnel will field the call and route to the **Nurse** on duty to complete a brief telephone screening.
- In addition to completing the telephone screening, the Nurse will consider the following criteria to determine admission to the CSU or possible referral to a community partner:

ADMISSION CRITERIA

- A LE officer, employed by a participating county and/or LE agency, who has received Crisis Intervention Training (CIT) as required by state law, makes contact with an individual and determines that the NWA CSU is an appropriate option. **Any level of CIT training is acceptable.**
- The individual is **18** years old or older
- The individual is exhibiting symptoms of a **mental health disorder**
- The individual's behavior is **not solely due to intoxication**
- The individual is **not actively suicidal or homicidal** (i.e. does not have an immediate plan or intent to hurt self or others)
- The individual would benefit from services offered by NWA CSU
- The individual **voluntarily** consents to receive services at NWA CSU
- The individual is presently on an involuntary commitment but without a current pick up order issued by the court

EXCLUSIONARY CRITERIA

- Acute intoxication that results in inability to walk
- Gross functional impairment for any reason, medical or psychiatric (i.e. unable to speak or manage basic needs, such as basic hygiene, toileting, etc.)
- Medical conditions that would warrant the NWA CSU an unsafe facility for the individual (i.e. individuals with casts, canes, open wounds that require wound care, etc.)
- History of aggressive acts in facility settings
- The individual is presently on conditional release under Act 911
- The individual is presently on involuntary commitment with a current pick up order that has been issued by the court

If appropriate for possible admission, CSU personnel will instruct LE to present the individual for a face to face screening at **105 North Mill Avenue, Fayetteville**, near the Courthouse.

If, based on the phone screening, it is determined that CSU services are not medically necessary; or if a higher level of care should be considered; or if the client is needing medical clearance, alternate referral options will be provided to the referring LE.

Upon arrival to the Unit, the CIT officer will be provided with the ***CIT Officer Intake Form***. The Nurse will complete the face to face screening to determine appropriateness for ongoing admission. The CIT Officer will remain in our comfortable CSU staff breakroom to ensure a “warm hand off” and will leave at the discretion of the nurse. LE may maintain possession of his/her service weapon.

Our goal is for the officer to be out of the CSU in **under 20 minutes**.

If based on the face to face screening, the person is not appropriate for the Unit, the Nurse will make a recommendation for the next course of action and assist as appropriate.

Dismissal – LE will only be called to pick up the client upon dismissal as a last resort. Family members or friends will be contacted first and/or other transportation.